

HP ProOne 400 G5 20-inch All-in-One Business PC



Ready for versatile work environments

Easy to deploy, sleek, and feature-rich, the HP ProOne 400 20.0-inch All-in-One PC features a contemporary design with business-class performance, collaboration, security, and manageability features.



HP recommends Windows 10 Pro for business

- Windows 10 Pro¹
- Screen Size: 20" diagonal

Sleek, elegant design

- Stylish design and clean lines make this AiO suitable for a front desk or space-constrained work environments.

Powerful options

- Get high-performance and expansion with a 9th Gen Intel® Core™ processor² and USB Type-C™, along with optional features like Intel® Optane™ memory³, discrete graphics⁴, and a configurable I/O port.⁵

Executive-class collaboration

- Enjoy impressive collaboration tools like HP Noise Cancellation and an optional HD camera.⁶

HP exclusive security and manageability

- Help prevent data breaches and downtime with HP BIOSphere Gen5⁷ and simplify management with HP Manageability Integration Kit.⁸
- Be productive in any situation. Windows 10 Pro and powerful security, collaboration, and connectivity features from HP help you power through your day.
- Maximize the life of your PC as your business requirements change with options that let you expand on your own schedule, including M.2 drives, SATA drives, and DDR4 memory.
- Pair this space-saving AiO with the mounting option to fit your workspace and use case.
- Malware is evolving rapidly, and traditional antivirus can't always recognize new attacks. Protect your PC against never-before-seen attacks with HP Sure Sense, which uses deep learning AI to provide exceptional protection against advanced malware.
- Keep productivity high and downtime low with HP BIOSphere Gen5 firmware-level automation. Your PCs have extra protection thanks to automatic updates and security checks.
- Fortify your security with multiple factors of authentication and policies hardened at the silicon level.
- Simplify securing your PC. HP Client Security Manager Gen5 offers a single interface to set up and manage your PC's powerful security

HP ProOne 400 G5 20-inch All-in-One Business PC Specifications Table



Available Operating Systems	Windows 10 Pro 64 – HP recommends Windows 10 Pro for business ¹ Windows 10 Home 64 ¹ Windows 10 Home Single Language 64 ¹ FreeDOS
Processor family⁸	8th Generation Intel® Core™ i3 processor (i3-8100T); 8th Generation Intel® Core™ i5 processor (i5-8500T); 8th Generation Intel® Core™ i7 processor (i7-8700T); 9th Generation Intel® Core™ i7 processor (i7-9700T); 9th Generation Intel® Core™ i5 processor (i5-9500T, i5-9600T); 9th Generation Intel® Core™ i3 processor (i3-9100T, i3-9300T); Intel® Celeron® processor (G4930T is Windows 10 only); Intel® Pentium® processor (G5420T, G5600T are Windows 10 only)
Available Processors^{5,22,32,33}	Intel® Core™ i7-8700T with Intel® UHD Graphics 630 (2.4 GHz base frequency, up to 4 GHz with Intel® Turbo Boost Technology, 12 MB cache, 6 cores); Intel® Core™ i5-8500T with Intel® UHD Graphics 630 (2.1 GHz base frequency, up to 3.5 GHz with Intel® Turbo Boost Technology, 9 MB cache, 6 cores); Intel® Core™ i3-8100T with Intel® UHD Graphics 630 (3.1 GHz base frequency, 6 MB cache, 4 cores); Intel® Core™ i5-9500T with Intel® UHD Graphics 630 (2.2 GHz base frequency, up to 3.7 GHz with Intel® Turbo Boost Technology, 9 MB cache, 6 cores); Intel® Core™ i3-9100T with Intel® UHD Graphics 630 (3.1 GHz base frequency, up to 3.7 GHz with Intel® Turbo Boost Technology, 6 MB cache, 4 cores); Intel® Pentium® Gold G5420T with Intel® UHD Graphics 610 (3.2 GHz base frequency, 4 MB cache, 2 cores); Intel® Celeron® G4930T with Intel® UHD Graphics 610 (3 GHz base frequency, 2 MB cache, 2 cores); Intel® Core™ i7-9700T with Intel® UHD Graphics 630 (2 GHz base frequency, up to 4.3 GHz with Intel® Turbo Boost Technology, 12 MB cache, 8 cores) supports Intel® vPro™ Technology
Chipset³²	Intel® Q370 (vPro); Intel® Q370 (non-vPro)
Brightness	250 nits
Form factor	All-in-one
Maximum memory	32 GB DDR4-2666 SDRAM ^{6,7,19} Transfer rates up to 2666 MT/s.
Memory slots	2 SODIMM
Internal storage	500 GB up to 2 TB SATA HDD ³ 256 GB up to 512 GB SATA SSD ³ 256 GB up to 512 GB PCIe® NVMe™ M.2 SSD ³ 128 GB up to 1 TB PCIe® NVMe™ TLC M.2 SSD ³ 16 GB NVMe™ Intel® Optane™ Memory for storage acceleration ³⁴
Optical drive	HP 9.5 mm Slim DVD-Writer ⁴
Display	50.8 cm (20") diagonal HD+ widescreen LCD anti-glare WLED-backlit (1600 x 900)
Available Graphics	Integrated: Intel® UHD Graphics 630; Intel® UHD Graphics 610 Discrete: AMD Radeon™ 535 Graphics (2 GB GDDR5 dedicated) (Models available with either integrated or discrete graphics and must be configured at purchase (integrated graphics will depend on processor).)
Audio	Conexant CX3601 codec, 2 W internal stereo speaker, headset and headphone side port (3.5 mm), multi-streaming capable
Expansion slots	1 M.2 2230; 1 M.2 2230/2280 (1 M.2 2230 slot for WLAN and 1 M.2 2230/2280 slot for storage.)
Ports and Connectors	Side: 1 headphone/microphone combo; 1 SD 3.0 card reader; 1 USB 2.0 Type-C™; 1 USB 3.1 Gen 1; 1 USB 3.1 Gen 1 (charging) Rear: 1 DisplayPort™ 1.2; 1 power connector; 1 RJ-45; 2 USB 3.1 Gen 1 Optional: 1 DisplayPort™ 1.2; 1 serial; 1 HDMI 2.0 ¹⁸
Input devices	HP USB Business Slim Keyboard ¹⁶ ; HP USB Optical Mouse ¹⁶ ;
Communications	LAN: Intel® I219LM GbE ; WLAN: Intel® Dual Band Wireless-AC 9560 802.11ac (2x2) and Bluetooth® 5 M.2 PCIe®, vPro™ ^{9,32} ;
Drive Bays	One 2.5" ¹⁷
Camera	1 MP HD webcam with integrated digital microphone, maximum resolution of 1280 x 720 ¹⁸
Environmental	Operating temperature: 10 to 35°C; Operating humidity: 10 to 90% RH
Available Software	Absolute Persistence module; HP Hotkey Support; HP Secure Erase; HP Support Assistant; HP Sure Click; Native Miracast Support; Skype for Business Certified; HP Wireless Wakeup; Buy Office (sold separately); HP LAN-Wireless Protection; Windows Defender; HP JumpStarts ^{10,23,25,26,29,31}
Security management	DriveLock; Hood sensor; HP BIOSphere Gen5; HP Client Security Suite; HP Credential Manager; HP Password Manager; HP Power On Authentication; HP Spare Key; HP Sure Sense; Intel® Identity Protection Technology (Intel® IPT); Master Boot Record Security; Power-on password (via BIOS); Pre-boot Authentication; Removable media write/boot control; SATA port disablement (via BIOS); Serial enable/disable (via BIOS); Setup password (via BIOS); Support for chassis cable lock devices; Support for table lock; TPM 2.0 (Firmware: 7.85) endpoint security controller (Infineon SLB9670) shipped with Windows 10. Common Criteria EAL4+ Certified. FIPS 140-2 Level 2 Certified; USB enable/disable (via BIOS) ^{12,20,21,24,27}
Management features	HP BIOS Config Utility (download); HP Client Catalog (download); HP Cloud Recovery; HP Driver Packs (download); HP Image Assistant; HP Management Integration Kit for Microsoft System Center Configuration Management Gen 2; HP System Software Manager (download); Ivanti Management Suite; Update BIOS via Cloud or Network (BIOS feature) ^{11,28,30,35}
Power	90 W external power adapter, up to 89% efficiency, active PFC; 120 W external power adapter, up to 89% efficiency,

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Accessories and services (not included)

HP USB Slim Business Keyboard



Get fast data entry and quick USB connectivity with the HP USB Business Slim Keyboard, designed to complement the 2015 class of HP Business PCs. Proven performance and reliability to deliver maximum investment protection. Offering the perfect combination of performance, reliability and investment protection to any IT environment. For businesses that require superior stability and manageability with low lifecycle costs, or desktops with proven technology, superior price/performance and a wide choice of features, or even entry-level PCs that balance price and essential computing capabilities – the HP Desktop family holds the solution.

Product number: N3R87AA

HP 3 year Next Business Day Onsite Hardware Support for Desktops



Receive 3 years of next business day onsite HW Support from an HP-qualified technician for your computing device, if the issue cannot be solved remotely.

Product number: U6578E

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Messaging Footnotes

- ¹ Not all features are available in all editions or versions of Windows. Systems may require upgraded and/or separately purchased hardware, drivers, software or BIOS update to take full advantage of Windows functionality. Windows 10 is automatically updated, which is always enabled. ISP fees may apply and additional requirements may apply over time for updates. See <http://www.windows.com>.
- ² Multi-Core is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. Intel's numbering, branding and/or naming is not a measurement of higher performance.
- ³ Intel® Optane™ memory system acceleration does not replace or increase the DRAM in your system.
- ⁴ Discrete graphics option must be selected at time of purchase and can only be configured at the factory.
- ⁵ I/O port option must be selected at the time of purchase and can only be configured at the factory.
- ⁶ Sold separately or as an optional feature.
- ⁷ HP BIOSphere Gen5 is available on select HP Pro and Elite PCs. See product specifications for details. Features may vary depending on the platform and configurations.
- ⁸ HP Manageability Integration Kit can be downloaded from <http://www.hp.com/go/clientmanagement>.
- ⁹ Not all features are available in all editions or versions of Windows. Systems may require upgraded and/or separately purchased hardware, drivers, software or BIOS update to take full advantage of Windows functionality. Windows 10 is automatically updated, which is always enabled. ISP fees may apply and additional requirements may apply over time for updates. See <http://www.windows.com>.
- ¹⁰ HP Sure Sense requires Windows 10. See product specifications for availability.
- ¹¹ HP Multi Factor Authenticate Gen3 is available on select HP PCs and requires Intel® Core™ processor, Intel® integrated graphics, and Intel® WLAN.
- ¹² HP Client Security Manager Gen5 requires Windows and is available on the select HP Pro and Elite PCs. See product specifications for details.
- ¹³ HP Sure Click is available on select HP platforms and supports Microsoft Internet Explorer, Google Chrome™, and Chromium™. Supported attachments include Microsoft Office (Word, Excel, PowerPoint) and PDF files in read only mode, when Microsoft Office or Adobe Acrobat are installed.

Technical Specifications Footnotes

- ¹ Not all features are available in all editions or versions of Windows. Systems may require upgraded and/or separately purchased hardware, drivers, software or BIOS update to take full advantage of Windows functionality. Windows 10 is automatically updated, which is always enabled. ISP fees may apply and additional requirements may apply over time for updates. See <http://www.windows.com/>.
- ² For storage drives, GB = 1 billion bytes. TB = 1 trillion bytes. Actual formatted capacity is less. Up to 30 GB (for Windows 10) of disk is reserved for system recovery software.
- ³ Sold separately or as an optional feature. Non-internal bay. Must be configured at time of purchase.
- ⁴ Multi-core is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. Intel's numbering, branding and/or naming is not a measurement of higher performance.
- ⁵ For systems configured with more than 3 GB of memory and a 32-bit operating system, all memory may not be available due to system resource requirements. Addressing memory above 4 GB requires a 64-bit operating system. Memory modules support data transfer rates up to 2666 MT/s; actual data rate is determined by the system's configured processor. See processor specifications for supported memory data rate.
- ⁶ All memory slots are customer accessible / upgradeable.
- ⁷ Your product does not support Windows 8 or Windows 7. In accordance with Microsoft's support policy, HP does not support the Windows 8 or Windows 7 operating system on products configured with Intel® and AMD 7th generation and forward processors or provide any Windows 8 or Windows 7 drivers on <http://www.support.hp.com>
- ⁸ Wireless access point and internet service required.
- ⁹ HP Native Miracast Support: Miracast is a wireless technology your PC can use to project your screen to TVs, projectors, and streaming.
- ¹⁰ HP Driver Packs not preinstalled, however available for download at <http://www.hp.com/go/clientmanagement>.
- ¹¹ Intel® Identity Protection Technology (Intel® IPT): Models configured with Intel® Core™ processors have the ability to utilize advanced security protection for online transactions. Intel® IPT, used in conjunction with participating web sites, provides double identity authentication by adding a hardware component in addition to the usual user name and password. Intel® IPT is initialized through an HP Client Security module.
- ¹² Based on US EPEAT® registration according to IEEE 1680.1-2018 EPEAT®. Status varies by country. Visit www.epeat.net for more information.
- ¹³ External power supplies, power cords, cables and peripherals are not Low Halogen. Service parts obtained after purchase may not be Low Halogen.
- ¹⁴ All power supplies are not available in every region.
- ¹⁵ Availability may vary by country.
- ¹⁶ The 2.5" SATA drive bay can be both HDD and SSD.
- ¹⁷ Sold separately or as an optional feature.
- ¹⁸ Actual data rate is determined by both the system's configured processor and memory module installed.
- ¹⁹ HP Drive Lock is not supported on NVMe drives.
- ²⁰ HP BIOSphere Gen5 is available on select HP Pro and Elite PCs. See product specifications for details. Features may vary depending on the platform and configurations.
- ²¹ Intel® Turbo Boost technology requires a PC with a processor with Intel Turbo Boost capability. Intel Turbo Boost performance varies depending on hardware, software and overall system configuration. See www.intel.com/technology/turboboost for more information.
- ²² Secure Erase for the methods outlined in the National Institute of Standards and Technology Special Publication 800-88 "Clear" sanitation method.
- ²³ HP Password Manager requires Internet Explorer or Chrome™ or Firefox. Some websites and applications may not be supported. User may need to enable or allow the add-on / extension in the internet browser.
- ²⁴ HP Support Assistant requires Windows and Internet access.
- ²⁵ Windows Defender Opt In, Windows 10, and internet connection required for updates.
- ²⁶ HP Client Security Manager Gen5 requires Windows and is available on select HP Pro and Elite PCs. See product specifications for details.
- ²⁷ Ivanti Management Suite: subscription required.
- ²⁸ HP Sure Click is available on select HP platforms and supports Microsoft Internet Explorer, Google Chrome™, and Chromium™. Supported attachments include Microsoft Office (Word, Excel, PowerPoint) and PDF files in read only mode, when Microsoft Office or Adobe Acrobat are installed.
- ²⁹ HP Management Integration Kit for Microsoft System Center Configuration Management Gen 2: can be downloaded from <http://www8.hp.com/us/en/ads/clientmanagement/overview.html>.
- ³⁰ Skype for Business Certified: Sold separately or as an optional feature.
- ³¹ For full Intel® vPro™ functionality, Windows, a vPro supported processor, vPro enabled chipset, vPro enabled wired LAN card and discrete TPM 2.0 are required. See <http://intel.com/vpro>
- ³² Some functionality of vPro, such as Intel Active Management Technology and Intel Virtualization technology, requires additional 3rd party software in order to run. Availability of future "virtual appliances" applications for Intel vPro technology is dependant on 3rd party software providers. Compatibility with future "virtual appliances" is yet to be determined.
- ³³ Intel® Optane™ memory is sold separately. Intel® Optane™ memory system acceleration does not replace or increase the DRAM in your system. Available for HP commercial desktops and notebooks and for select HP workstations (HP Z240 Tower/SFF, Z2 Mini, ZBook Studio, 15 and 17 G5) and requires a SATA HDD, 7th Gen or higher Intel® Core™ processor or Intel® Xeon® processor E3-1200 V6 product family or higher, BIOS version with Intel® Optane™ supported, Windows 10 version 1703 or higher, M.2 type 2280-S1-B-M connector on a PCH Remapped PCIe Controller and Lanes in a x2 or x4 configuration with B-M keys that meet NVMe™ Spec 1.1, and an Intel® Rapid Storage Technology (Intel® RST) 15.5 driver.
- ³⁴ HP Cloud Recovery is available for HP Elite and Pro desktops and laptops PCs with Intel® or AMD processors and requires an open, wired network connection. Note: You must back up important files, data, photos, videos, etc. before use to avoid loss of data. Detail please refer to: <https://support.hp.com/us-en/document/c05115630>.

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